

Dr. Jumana Ziad Al-Zoubi

Curriculum Vitae

BIODATA

Name: Jumana Ziad Al-Zoubi
Date of Birth: 1977
Nationality: Jordanian
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EDUCATION

1) Doctor of Philosophy Degree in Public Administration

Faculty of Economics and Political Sciences 2006-2010
 With an average of (Excellent). The University of Cairo - Cairo, Egypt
*Thesis: Effect of Information Technology in Knowledge management:
 An Applied Study on Jordanian Ministries*

2) Master of Arts Degree in Public Administration

Faculty of Graduate Studies 2003-2005
 The University of Jordan - Amman, Jordan, With an average of (3.44 out of 4).
*Thesis: Organizational factors effecting creativity behavior of Managers in Jordanian
 Ministries: A Field Study.*

3) Bachelor of Arts Degree in Graphic Design

College of Arts 1995-1999
 Yarmouk University - Irbid, Jordan, With an average of (84%).

PROFESSIONAL EXPERIENCE

Media and Public Relations Director: The university of Jordan.2020- Present.

Vice Dean of Student Affairs: The university of Jordan. 2019-2020.

Assistant Dean for Student Affairs: Business Faculty, The University of Jordan. 2016-2018.

Assistant professor: Department of Public Administration, Business Faculty, The University of Jordan. 2015- Present.

Assistant professor: Department of management, business and finance faculty, The world Islamic Sciences and Education University. 2011- 2015.

Economic / Consultations - (SABEQ Program) at MIT, At: Jordanian Ministry of Industry and Trade – Economic policy and consultation directorate. USAID Funded Economic Development Project (SABEQ Program), Amman, Jordan. 2009- 2011

- I prepared the strategic plan of the Jordanian Ministry of Industry and Trade for the years 2010-2012
- Worked on the preparation of many legislation mainly Consumer Protection Law by using the (regulatory impact assessment method -RIA)

Director, Knowledge and Data Management Program. Embassy of the Hashemite Kingdom of Jordan- Cairo, Egypt. **2006-2007.**

I developed a new “Electronic Archiving and Communication System” that controls inter-office correspondence, computer and IT operations, creation and management of database, modernization of communication channels, establishment of operational internal networks, and establishment and management of security programs. The embassy of Jordan in Cairo was the first Jordanian embassy around the world to employ such advanced program.

Director, Organizing and Event Management.

- **The first conference of Pan Arab Project for Family health (PAPFAM) 2006**

This came under the patronage of HH Prince Talal Ibn AbdelAziz, and as a part of Arab Gulf program For United Nations Development organization (AGFUND) and the League of Arab States.

- **2nd Arab Women Summit under the patronage of H.M Queen Rania El-Abdallah 2002**

International Conferences Coordinator 1999-2001

- European Youth Program (for Ministry of Culture)
- Immigrant Arab Women Confrence- the patronage of HM Queen Rania El-Abdallah

Medical Conferences:

4th Spine Surgery Conference, 2nd and 3rd Ear, Nose and Throat Conference, 5th Internal Medicine Conference, 2nd International Diabetes Conference, 8th International Dentistry Conference.

ACADIMEIC REASEARCHES:

1. Al- Zoubi, J., Al- Shawabkeh K., Al.Shaar Q. (2014). E-Government and its Impact on Knowledge Management Processes: A Case Study: Ministry of Industry and Trade in Jordan, **European Journal of Business and Management**, Vol. 6, No 38, pp. 46-56.
2. Al- Zoubi, J., Aboyassin N., Nsor N. (2016). The Effect of Knowledge Management Applications on Innovation: A Case Study. **International Journal of Business and Management**; Vol. 11, No. 4, pp 282-290.
3. Najm, A. N., Yousif, A.S.H., Aboyassin, N. A., Alhmeidiyeen, M.S., Al Zoubi, J., (2020). The role of national culture in change management in Jordanian firms, **Int. J. Productivity and Quality Management**, vol. 31(2), pp 244-270
4. الزعبي، جمانة. أثر الثقة على الابتكار واختبار العامل الوسيط: مشاركة المعرفة في المستشفيات الأردنية، *المجلة الأردنية في إدارة الأعمال*، (18) 1.

CERTIFICATIONS

“PRIME” Certificate from Junior Chamber International (JCI)	
As the first member from the Middle East	2002
An Award in "ILM- first line management – 3 level"	2008
A full time course, at Bradford College – England	
"English language – full time course"	2008
At Bradford college - England	
E-learning course	2015

CONFERENCES

Member, Regional Forum for Young Entrepreneurs	2000
President of the Jordanian Delegation, JCI World Congress in Tunisia	2002
Host of “Prime Course”, as national President of JCI- Jordan	2004
Host of “Lead Course”, as national President of JCI- Jordan	2004

MEMBERSHIPS

International Pioneers Association	2000
Junior Chamber International- Jordan	2000
Founder and president, Local Jordan river chapter	2002

National President, JCI-Jordan

2004

As the first Arab, Jordanian and youngest president among 123 countries